



Douglas Shapiro

Director of Quality Assurance
PFM Solutions LLC

Doug joined PFM in April of 2016 as a senior quality assurance specialist and is the director of quality assurance in the firm's Philadelphia office for PFM Solutions/Synario.

Doug manages the software testing capability in the DevOps team to ensure consistent high quality of the Synario platform. He has implemented various methodologies to help improve processes and efficiencies benefiting areas such as software release planning, development, and testing. Doug has designed, implemented, and administered numerous Jira Software change management projects to support Synario teams including DevOps, Client Service, Marketing, and Sales. He also designed, implemented, and administered the Jira Customer Service Desk capability for the Client Service Team.

Prior to joining PFM, Doug has held numerous positions in the area of Software Quality Assurance. He earned credentials as a Certified Scrum Master (CSM) from the Scrum Alliance and Certified Software Test Engineer (CSTE) from QAI. He is affiliated with Agile Philly, The Philly Atlassian User Group and The Philadelphia Area Technology Professionals Networking Group (TPNG). Doug has an A.A.S. in Computer Science from Montgomery County Community College and completed 3 years of coursework in Villanova University's Computer Science program.



Contact

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Specialties

Financial Modeling

Corporations

Education

A.A.S. in Computer Science
Montgomery County Community
College

Started with PFM: 2016